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This workshop gives seasoned project managers the knowledge and skills necessary to successfully manage increasingly complex project issues to meet desired goals and objectives. Assuming a mastery of project planning, this workshop extends skills to the remaining project management processes covering areas such as avoiding mistakes when executing and controlling a project, dealing with evolving stakeholder expectations, using trend analysis to measure project performance and improving project outcomes.

Course Objectives:

- Identify key stakeholders, assess project feasibility, and solicit authorization.
- Communicate weekly tasks that are scheduled for completion with a focus on critical tasks.
- Update plan components, manage team and stakeholder expectations, and communicate progress and status consistently and predictably.
- Manage cost, scope, time, risk, quality, and project change according to a set of processes.
- Influence future project activities to meet project goals.
- Use project metrics and process documentation to learn how to manage projects better.
- Analyze projects and the project management process continually.

Audience: Those who have mastered the planning process, are experienced with all aspects of the discipline, and are now looking for ways to develop their execution and control skills on larger, more complex projects.

Prerequisites: Experience in reading and analyzing outputs from scheduling software such as Microsoft® Project. Experience in managing projects.

Number of Days: 3 days

1	Project Selection and Initiation	What Planning Outputs are Needed, and
	Initiating Projects	How Good Must They Be?
	When Do Projects Start? Defining the	Stakeholder Commitment and Team
	Project Life Cycle	Resources
	Tips for Defining the Start of a Project	Inhibitors to Future Success and How to
	Considerations for Initiating Projects	Deal with Them
	Strategic Planning	Estimates that Don't "Work"
	Prioritizing Projects	Non-Participating Stakeholders
	Selecting Projects	Vague or Uncommitted Resources
	Key Elements of the Initiating Process	Other Inhibitors to Getting Work Done
	Guidelines for Project Initiation	The Process for Commencing Project
2	Project Execution Methodology	Work
	Project Execution Methodology	Communicating the Start of Project
	Starting Project Work	Work
	The Value of a Good Start	Coordinating the Start of Project Work
	Ensuring a Successful Start to Project	Key Learning Points
	Work	Getting Work Done
		Facilitating Project Work



Communicating Work Expectations (Work Authorization) Managing Issues and Action Items **Key Learning Points** Progress, Status, and Forecasting Capturing Progress Updating the Schedule Forecasting – Predicting Future Project Work **Project Variance and Control** A Framework for Performance Reporting Understanding Different Types of Metrics How Metrics Interact Measuring Projects and Generating Metrics Reports **Interpreting Project Metrics Baseline Metrics** Earned Value Management Earned Value Management Variance Analysis Earned Value Management Forecasting Variance Earned Value Management To-**Complete Performance Index** (TCPI) Understanding the Causes of Variance Defining Project Variance Understanding Different Types of **Project Variance** Root Contributors to Variance Methods for Identifying Root Contributors Taking Corrective Action to Overcome Variance Definition/Intention of Corrective Action Understanding Points of Leverage Managing Change, Quality, and Risk Responding to the Dynamic Nature of Projects Using Process to Create Transparency Control Processes for Project Change **Quality Control** Quality Assurance

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Risk Monitoring and Control Process Project Closure and Learning The Closing Process The Challenge of Project Closure When and How to Learn from Projects **Initial Sizing Detailed Estimating** Unforeseen Events Project Closure Reporting and Archiving Processes Step 1 — Obtain Formal Acceptance Step 2 — Shut Down the Work Engine Step 3 — Analyze Metrics, Baseline, and Change Data Step 4 — Evaluate Processes and Documentation Step 5 — Documenting Project Events and Circumstances Step 6 — Generating Lessons Learned Step 7 — Finalize and Share the Project **Closure Report** Step 8 — Celebrating the End of the Project Step 9 — Archive the Project Records Step 10 — Conduct Follow-Up Surveys as Negotiated **Summary and Conclusion** Where we've Been Where to Go Next **Appendix A – Managing Projects Better with Process** Intent and Ownership of Processes Process as a Tool for Success in Project Management Differentiating Between Project Management and Product Development Overviews of Methodologies Value of a Project Management Methodology Using a Methodology Creating a Methodology **Appendix B – "Special Situations"** (That Happen All the Time) Managing Several Projects Simultaneously

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Priority Process Workflow Taking Over Ongoing Projects Establishing Credibility and Project Visibility Inventory the Project to Find Leverage Points "Threading" Your Methodology to an Ongoing Project Stakeholder Change What is a Stakeholder Change? Assessing the Impact of Stakeholder Change on Your Project Responding to Stakeholder Change Scaling Project Management to Meet the Project Needs Factors in Scaling Project Management Identifying and Protecting the Core Project Management Processes