

Software Quality Assurance Assessing the Risk

This is a 2 day, practical hands-on seminar to cover the critical path of risk assessment and the steps involved in the early introduction of testing into the development process to help mitigate the risk. Students will learn and standardize on the terminology, processes, and challenges of incorporating risk management testing into real world applications. This workshop will allow developers to create software that will enhance maintainability and reduce the costs associated with modifications and enhancements. Attendees will gain a comprehensive working knowledge of testing and what it takes to design and conduct an effective test of the software, regardless of technology.

Course Objectives:

- Learn how to assess risk and incorporate test strategies for software rollouts.
- Identify the appropriate metrics to measure progress, performance and quality.
- Learn techniques to ensure that an information system protects and secures your data.

Audience: Programmers, system testers and managers looking to improve quality through risk management within the software development organization.

Prerequisites: Previous testing and development of software.

Number of Days: 2 days

1 Introduction to Testing & QA

Objectives / Observations
Impediments, Opportunities, and
Managing
Page probabilities during Testing

Responsibilities during Testing

Testing Definitions

Starting Testing Early vs. Late Start Testing

Quality Assurance, Quality Control and

Quality Tools/Steps/Suggestions

Opportunities to Improve the Testing

Process

Comparing / Contrasting Development Life Cycles

(Waterfall/Agile/TDD)

2 Risk Analysis

Calculating Risk
Understanding the Types of Risk
Understanding How Risk Affects Our
Projects
Ascertaining the Value of a Test
Assessing the Level of Risk

Assigning a Relative Cost to Testing The Principles of Installing a Risk Mitigation Process

3 Risk Identification

Identifying/Classifying Functional
Specifications Defects
Identifying/Classifying Design Defects
Identifying/Classifying Coding Defects
Identifying/Classifying Testing Defects
Defining/Enforcing the Coding/Testing
Standards

4 Identifying Areas of Risk during the Analysis Process

Functional Specifications and Design Documents

Preparing and Validating the Specifications

Specification Problems/ Defect

Classification

Detailing the Scripts and Cases
Implementing the Scripts into the Code
Using some of the Common Tools to
Assist with Testing



Unit vs System or Acceptance Testing
Positive and Negative Testing
Applying to use Cases for Testing
Regulating the Change Control Process
Mitigating the Risk during the Analysis
process

5 Reducing Risk Through the Use of Test Methodologies

Setting Test Objectives and Identifying Tests

Testing Methodologies

Computing/Applying Test Coverage

BVT – Boundary Value Testing

DBT – Decision based Testing

Decision Tables

State Machines

Test Factor Analysis

OATS – Orthogonal Array Testing System

6 Documenting Risk during the Test Planning Stage

Unit Testing

Creating and Auditing the Unit Test Plan

Integration Testing and System Testing

System / Acceptance Testing

Crating and Auditing the System Test

Plan

Regression Testing

Defining the Traceability Matrix

Operability/ Usability Testing

7 Risk Analysis during the Test Execution and Evaluation Stage

Exploring the Test Logs
Test Logging Scenarios
Exploring the Defect Tracking Report
Retesting and Follow-up Procedures
Understanding the Value of Root Cause
Analysis